

Strongest Families Institute



**Location: Halifax Regional Municipality
Coach**

Job Summary

Strongest Families Institute (www.strongestfamilies.com) delivers children's mental health care from a distance using educational materials and telephone support from a non-professional 'coach'. Coaches work with families to discuss the material, problem solve and provide support.

Duties and Responsibilities

1. to provide effective telephone support to parents and families based on specified protocol regime delivery, following a telephone script,
2. to teach evidence based skills with the parent/child, problem-solve and provide encouragement during weekly telephone contact,
3. to ensure that continuity of care is delivered to clients as per Strongest Families protocol procedures,
4. to administer semi-structured interviews/questionnaires as needed, following a telephone script and protocol,
5. to ensure that clients are serviced in a timely manner,
6. to maintain a flexible working schedule to ensure coaching services are offered at convenient times to the family (i.e. days, evenings, late nights, weekends),
7. other duties as assigned.
8. French first language is an asset

Reports directly to Program Manager with oversight by the Director of Operations. The successful candidate will have outstanding interpersonal and organizational skills and a great team player. An undergraduate degree is preferred; experience working with children and youth an asset.

Please apply to:

info@strongestfamilies.com
Attn: Kati LaVigne